whitehallUK

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property@whitehalluk.com

**Terms & Conditions – WhitehallUK**

**Last updated:** 01/01/2026

**1. About Us**

WhitehallUK ("we", "us", "our") provides residential and commercial property management services across the UK. These Terms govern your use of our website and our engagement with landlords, tenants, occupiers, and third parties.

**2. Acceptance of Terms**
By accessing our website or engaging our services, you confirm that you have read, understood, and agree to be bound by these Terms.

**3. Scope of Services**
WhitehallUK provides property management and related administrative services, which may include:

- Day-to-day property management
- Tenant and occupier liaison
- Service charge administration
- Utility coordination and billing support
- Compliance and regulatory administration

Specific services are defined in individual management agreements or instructions. Nothing on this website constitutes a binding offer.

**4. No Legal or Financial Advice**
Information provided on our website or in communications is for general information only and does not constitute legal, financial, or professional advice. Clients should seek independent advice where required.

**5. Fees & Payments**
Fees are agreed separately and set out in management agreements or invoices. Payments must be made in accordance with agreed terms. We reserve the right to suspend services for overdue accounts.

**6. Client Responsibilities**
Clients agree to:

- Provide accurate and complete information
- Comply with all applicable laws and regulations
- Cooperate with reasonable requests necessary to deliver services

We are not responsible for delays or issues caused by incomplete or inaccurate information.

**7. Third Parties**
We may engage or liaise with third-party contractors, suppliers, and advisers on behalf of clients. WhitehallUK is not responsible for the acts or omissions of third parties unless expressly agreed in writing.

**8. Limitation of Liability**
To the maximum extent permitted by law:

- We exclude liability for indirect or consequential loss
- Our liability is limited to losses reasonably foreseeable and directly caused by our breach
- We are not liable for losses arising from regulatory changes, utility supplier actions, or third-party failures

Nothing in these Terms limits liability for fraud, death, or personal injury caused by negligence.

**9. Website Use**
You must not misuse our website, attempt unauthorised access, or introduce malicious material. Content on this website is provided "as is" and may be updated without notice.

**10. Intellectual Property**
All website content, branding, and materials are owned by or licensed to WhitehallUK. No content may be copied or reused without prior written consent.

**11. Data Protection**
Personal data is processed in accordance with our Privacy Policy, which forms part of these Terms.

**12. Termination**
We reserve the right to terminate or suspend services or website access where these Terms are breached or where required by law or regulation.

**13. Governing Law**
These Terms are governed by the laws of England and Wales. The courts of England and Wales have exclusive jurisdiction.

**14. Contact**
For queries relating to these Terms:

**WhitehallUK**
Email: property@whitehallUK.com
Address: Queen Street Business Centre, 117 Queen Street, Gateshead, NE8 2ST